

PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Elite Churn Campaign (the Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)
3.	Start date of Competition	00:00 on 18 October 2024
4.	End date of Competition	23:59 on 18 November 2024
5.	What are the requirements to enter the Competition?	<p>You must:</p> <p>5.1 be 18 years old or older;</p> <p>5.2 have a Standard Bank Elite transactional account with us; and</p> <p>5.3 be a South African citizen.</p>
6.	How to enter the Competition	<p>You will receive an email or sms inviting you to participate in the Competition. If you receive such a communication, then you must do any one of the following:</p> <ul style="list-style-type: none"> • Deposit R1000 into your Elite account; or • Switch one or more existing debit orders to Standard Bank; or • Open a S&I account (PureSave or Notice Deposit) and deposit a minimum of R500 into that account and maintain the balance for at least 30 days; or • Purchase airtime or electricity on the Standard Bank banking App or USSD to the value of R200.
7.	How many times you can enter the Competition	One entry per action made/done as per clause 6 above.
8.	What is the Prize	R1000 in cash
9.	How many Prizes can be won?	Five (one Prize per winner)
10.	Number of Prize winners	Five
11.	How Prize winner/s is/are selected?	Qualifying customers will go through to a lucky draw.
12.	Date that we will determine the Prize	30 days after the end date

	winner/s	
13.	Date that we will notify the prize winner/s	35 days after the end date
14.	How we will contact the Prize winner	Winners will receive a call, followed up by a sms
15.	How the Prize will be awarded to the Prize winner	Prize money will be deposited into the winner's account 2 weeks after the winners have been announced.
16.	Other terms	Not applicable

17. GENERAL

- 17.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 17.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 17.3 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 17.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 17.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 17.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 17.7 **We reserve the right to amend these Terms.**
- 17.8 **We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.**
- 17.9 **We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:**
- 17.9.1 **a Prize winner's entry is not valid.**
- 17.9.2 **a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.**
- 17.9.3 **a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.**

- 17.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 17.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 17.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 17.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 17.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 17.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 17.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 17.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 17.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 17.17 The following people cannot participate in the Competition:
- 17.17.1 directors, employees, agents or consultants of Standard Bank; or
- 17.17.2 immediate family members of any of the persons specified in clause 17.17.1;
- 17.17.3 suppliers of any goods or services under the Competition.